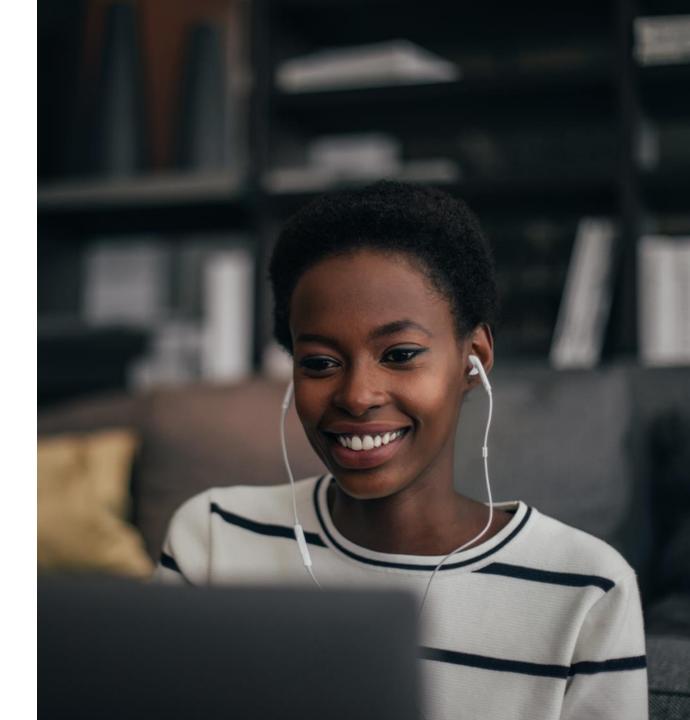


**Employability Skills Training** 



## Work experience

This training will help you build the skills and confidence you need to create a great impression with your employer, showcase your experiences and successfully apply for a job following your placement.



## In the workplace

- Get ahead in the workplace
- Build positive relationships and show yourself to be a team player
- Make the most of your placement opportunities



### **Digital skills**

- Build your digital confidence
- Expand your understanding of digital and business
- Apply your digital skills to the world of work



### **Employability skills**

- Learn how to showcase the skills you have learnt when applying for a job
- Prepare for your future job(s)
- Stand out to your future employer(s)



## How to use this training guide

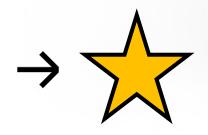
#### Each course contains links to content.

Click on the topic to be directly taken to the content, e.g. 'Get some Experience'.



All of the content included will support you to develop and showcase your skills and experiences.

However, if you are short of time, we recommend you focus on completing the content with a star next to it.



The content is provided by two different training programmes. You will need to register with both to use the content. To find out more, click on the pictures below or view the next slide:







## **Accenture Skills to Succeed Academy**

Accenture's Skills to Succeed Academy is a free, interactive, online training programme.

Our Employability courses focus on building the skills and confidence you need to choose the right career, find and successfully apply for a job, and be successful in work.

Our New Skills Now curriculum will help build the critical skills for success in the future workforce, such as working effectively with others, solving problems and using technology to prepare learners for success in the digital economy.

The training focuses on capabilities that individuals can learn at any age and refine over time and learners can explore a range of 108 bite-sized learning modules, to develop the dynamic mix of skills needed to navigate the world of work.

Key modules have been selected from all the available skills to succeed academy training content, with the intention of best preparing you for your work experience placement.

If you want to explore further, the rest of the content is available to you during and after your placement.

#### **How to register**

- Go to www.s2sacademy.com
- Click on 'Register Now' and use the Learner Access code:
   MTW123
- Click on the links in this guide to go to each module. If you are not already logged in, you will need to do so before being taken directly to the module





## **Accenture Digital Skills**

Accenture Digital Skills is a collaborative, peer-to-peer learning platform that helps you build and strengthen the digital skills you need stay relevant in today's workplace.

The eight digital courses are offered online through a leading open course provider, FutureLearn. The courses contain interactive content, individual assessments and use social media tool features to enhance conversations with other learners. They will develop your digital knowledge and employability skills to help you get a job or build a business. A number of key digital skills are covered, from the role digital plays in the world of work, to social media and digital marketing.

If you complete 90% of a course with an average quiz score of 70%, then you can download a Continuing Professional Development (CPD) accredited digital certificate which you can add to your LinkedIn profile.

If you want to explore further, course content is available to you, during, and after your placement.

#### **How to register**

- Click on any one of the eight <u>Digital Skills course links</u> in this guide
- Register with FutureLearn to start a course
- The timing guidelines for courses do not have to be followed.
   Instead, you can complete the courses whenever you like and at whatever pace during your placement







Don't know what to expect from your work experience?
This course will help you to hit the ground running, make a great impression and settle into the workplace.



For registration information click here.

#### What to expect in the first few days

How will what you learn from your work experience help you with your **future career**? What does it mean to be **professional**? Why are **first impressions** so important?



Your placement will help you **kick start your career** and show you where else you can find experience.



Learn how to make a

positive first impression
and how to be
professional in the
workplace.

### **Behaviours in the workplace**

How should you handle **challenging situations**? What should you do when you **don't know the answer**? How can **you communicate effectively** with your manager?



How you react to situations will shape your **success at work**. Learn all about methods to help you cope with **stretching scenarios**.



How will you deal with challenging situations in your first few days? Successfully navigate your way through the simulation, "Welcome to Wurkyworld".



Practicing emotional self-regulation will help you choose the appropriate way to behave or respond in the workplace.





Don't know what to expect from your work experience? This course will help you to hit the ground running, make a great impression and settle into the workplace.



For registration information click here.

### Being successful in the workplace

What is **expected** of you in the workplace? Why is setting **long term career goals** important? How can you use what you learn during your placement in the **future**?



Probation? Time Management?
Feedback? Get to grips with all of these terms ahead of your placement and step closer to success.



Your career will change and evolve over time. Learn about how to set long term goals to make the most of every opportunity.



Make choices to help you **progress at work** and manage unexpected situations in this simulation, 'Life at Wurkyworld'.



Continuously
learning new skills
can help you to
reach your full
potential and adapt
more successfully to
changes in the
workplace

### Teamwork

What does it mean to be a **team player**?
What is the right balance between **personal and professional**?



Building strong
working
relationships is
an important skill
that will help you
to get on in the
workplace.



Use virtual
collaboration tools to
stay in touch with
your colleagues.
Find out how these
tools can support
remote working and

communication.



Active listening can help you to learn more and build positive relationships with your colleagues.





## **Accenture Digital Skills**

Digital skills are needed in every job but don't worry, you are a digital native! Learn how to use your skills to stand out from others and make a memorable impression.

### <u>Digital Skills for</u> Work & Life





Learn how digital is changing our lives and work and develop the skills to thrive in the digital world of work.

### **Social Media**



Learn about the value that social media can add and how to use social media effectively, including creating a social media presence and measuring success.

### **Digital Marketing**



Discover how and why **digital marketing techniques and strategies** are used by businesses today.





## **Accenture Digital Skills**

Got some time and want to learn more about digital skills? The content below will help you to build more industry and job specific digital skills.

#### **User Experience**



Learn all about how to make a website / build an app and explore what 'good' looks like from a user perspective.

### **Web Analytics**



Discover the **role of analytics in business**, how data and insights are used and the importance they hold.

### **Mobile**



Mobile technologies can be and are used to enhance businesses. Learn all about mobile design and development as well as how to create mobile experiences, such as wearable devices.

# Artificial Intelligence



Learn more about the past, present and future of artificial intelligence and explore its impact on the workplace.





# **Employability skills**

Do you want to stand out from the crowd? This course will help you to showcase the skills and experiences you have gained during your placement to help you successfully apply for a job.\*



For registration information click here.

#### **CV** writing

How can you **showcase** your **transferable skills**? What should a **'good' CV** contain? Why is there no such thing as a **'one size fits all'** CV?



Find out what
transferable skills
you have gained
from your work
experience and
how you can
talk about them.



Understand
different CV styles
and learn the
techniques to
create a **stand out CV**.



Find out **tips and tricks** for tailoring
your CV, including
what you can do
when you don't have
all the skills that the
job asks for.



Take your communication skills to the next level by learning how to use the **CAR technique.** 



**Interview techniques** 

What are the tips and tricks to **good communication**? How can you demonstrate you are the **best fit** for the job? What is the effect of

Discover all of the steps you can take to show why you are **right for the job**, from body language to asking questions.



Put **preparation into practice** in
this face-to-face
interview
simulation, Sam
and
Futuro-systems.



<sup>\*</sup>We suggest you complete this training course towards the end of your placement so you can reflect on your experiences and ask your manager / mentor to take a look at your new CV, LinkedIn profile, etc.



Do you want to stand out from the crowd? This course will help you to showcase the skills and experience you have gained during your placement to help you successfully apply for a job.\*

#### **Establishing a professional network (online)**

How can you keep the **connections** you make during your work experience? How do you translate your **professional network online**? Who can see your **online activity** and why does it matter?



Learn all about your online professional presence including how to create a great **LinkedIn profile** and presenting your **personal brand**.



For registration information click here.



#### Sam Smith

Aspiring IT technician seeking a job, with a strong interest in fixing mechanical objects

The Happy Bean Cafe • Accenture Skills to Succeed Academy - UK

London, United Kingdom . 8 A



Summary

I am a technology enthusiast, looking for opportunities to train as an IT technician. I am a responsible worker with fresh ideas for approaching problems in different ways shown by extensive experience with mechanical and electronic repairs ranging from motor cycles to games consoles.

Over the past few years I have improved my initiative and technical abilities by quickly grasping how to undertake repairs of a range of electronic devices by myself, with very little guidance. Whilst working at the Happy Bean Café I demonstrated my ability to use specialised equipment quicker than any other member of staff. Additionally I proved my attention to detail and ability to apply what I'd learnt by fixing similar problems in new equipment I'd never worked on before, such as my mums' heater.

When I'm not fixing things you'll probably find me playing football. As the vice-captain of the team I really enjoy analysing the strengths of the team to help us work out the best formations and strategies for the matches. Since I was made vice-captain we have won 90% of our matches - our best record for 4 years.

'ease feel free to contact me via LinkedIn to discuss any job opportunities.





Do you want to stand out from the crowd? This course will help you to showcase the skills and experience you have gained during your placement to help you successfully apply for a job.\*



For registration information click here.

#### **Developing your transferrable skills**

What are the **most important learning skills** in the 21<sup>st</sup> century? How can I develop these skills to become more employable or successful in the workplace? How do I develop my **digital skills**?



Learn how to apply different techniques to solve problems more effectively both at home and in the workplace



Understand how evaluating information and thinking critically can help us to make more informed decisions in the workplace.



Knowing how to use technology at work is becoming more essential - build your confidence with sending emails in a digital environment.



