**Kickstarter Q&A 1**

***A short bio about yourself - name, role, where you’re from and what you’re passionate about outside (or inside) of work***

*\*Please can you also provide a head shot, unless you’re happy for me to use the one you provided when joining*

Jack Winch, working as an Operational Risk & Compliance Analyst, From Theydon Bois.

I am passionate about the work I do at Trust Payments, as I get to interact with a wide variety of people within the Company day-to-day, co-operating on a wide range of challenging projects, that play an important role in the Company’s growth.

Outside of work I am an avid sportsman enjoying playing golf or going to the gym.

***Why did you apply for the kickstart programme at Trust Payments?***

After graduating from University in 2020, amidst the Coronavirus pandemic, there was a dramatic shift in the level of competitiveness and opportunity in the Graduate Job market. As a result, it seemed at times, as though I may not get the opportunity to begin my career in a position that would allow me to both show the skills I had or make a real impact.

The Kickstart Scheme, in combination with Trust Payments, was the perfect opportunity for me. As it was an opportunity to begin my career in an environment that allowed me to both learn and have an impact on my department and the Company.

***What have been the highlights from your time on the programme?***

The biggest highlight of the kickstart scheme has definitely been the process of seeing the various stages of a particular task from creation to completion. During the placement I have worked on various projects that have seen me communicate and cooperate with a wide variety of departments and individuals within the Company. The importance and scale of these projects, however challenging, has been incredibly rewarding and an opportunity I am thankful for.

***What support did you receive from Trust Payments?***

Throughout my time on the programme, I have been fortunate that my manager has placed great importance on providing me with the opportunity to study and learn from a wide range of risk and operational risk materials.

This in tandem with the great work Michelle Spalding, and the wider HR team have done has been invaluable. Both their support and work in terms of training days and webinars were a great help, and key to my success.

***Having completed the Kickstart programme how have you developed as a person?***

 The Opportunity provided to me through the Kickstart programme, particularly within a Company such as Trust Payments, has provided a fantastic environment for me. Allowing me to further develop my soft skills, whilst also developing my understanding of Operational-Risk.