



“I would highly recommend this programme as it really improved my confidence and helped me improve my skills that helped me to get a job”

## Stephanie age 18, Work Placement Glasgow

I had been unemployed for 3 months, I was previously working in a nursery and in hospitality. I wanted to get into call centre work so I could work towards managerial roles, hence why I applied for this work placement.

I really enjoyed being able to see the engineer side of the business, it was really interesting to see how fibre is actually put into place and to see how it works with the underground joints. Overall it was amazing to see what the engineers have to do everyday.

I would probably still be unemployed and searching for jobs but in March 2019 I secured a job working at BT Glasgow.

I want to eventually become top of my team, and hopefully become a floor walker, this will then lead to me getting into managerial roles.

